

High Priority and Business as Usual (PAMs) Performance

Priority Area	Reporting Type	30 Sep 2024	
		Count	Performance (YTD)
Services we are proud of	High Priority	3	1 x ▲ 1 x ★
	Business as Usual	22	3 x ▲ 1 x ● 9 x ★ 3 x ?
A fairer West Berkshire with opportunities for all	High Priority	8	1 x ▲ 4 x ★ 2 x ?
	Business as Usual	37	7 x ▲ 1 x ● 14 x ★ 3 x ?
Tackling the climate and ecological emergency	High Priority	2	1 x ★ 1 x ?
	Business as Usual	24	4 x ▲ 9 x ★ 7 x ?
A prosperous and resilient West Berkshire	High Priority	4	1 x ▲ 1 x ?
	Business as Usual	16	2 x ▲ 1 x ● 9 x ★ 1 x ?
Thriving communities with a strong local voice	High Priority	6	1 x ▲ 5 x ★
	Business as Usual	26	4 x ▲ 10 x ★ 7 x ? 1 x ?!

	30 Sep 2024
Total	148







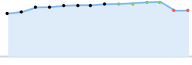


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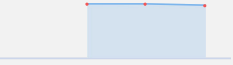

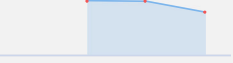

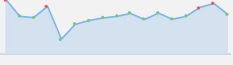

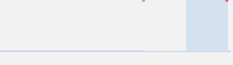

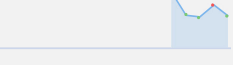

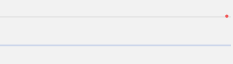
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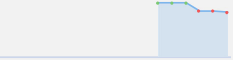

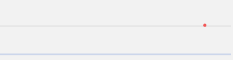

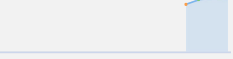

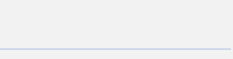


Reporting Type

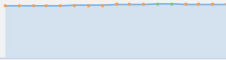

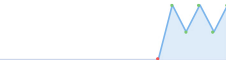


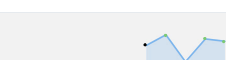
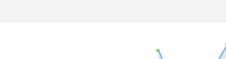
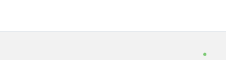
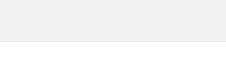
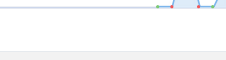
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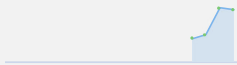

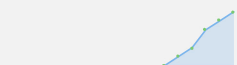

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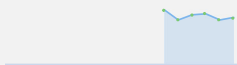

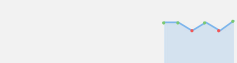
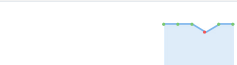
Needs Improvement									
Sub Measure Category	Reporting Type ↑	Measure Reference	Measure Name	Reporting Freq.	Period Actual Sparkline	YTD RAG	YTD Actual	YTD Target	
Services we are proud of	High Priority	SIG-KPI-029	No. of Council services/functions digitised and/or transformed	Quarterly		▲	13	18	
A fairer West Berkshire with opportunities for all	High Priority	CSC-KPI-022	No. of children's social workers who have more than 18 cases allocated to them	Quarterly		▲	21	0	
A prosperous and resilient West Berkshire	High Priority	ENV-KPI-052	% of permanent pothole/road edge repairs completed within 28 days of order date, excl. exemptions	Quarterly		▲	88.6%	95.0%	
Thriving communities with a strong local voice	High Priority	ENV-KPI-010	Adopt the Parking Strategy (31/03/24)	Quarterly		▲	Delayed (R)		
Services we are proud of	Business as Usual	SIG-KPI-052	% of Executive Committee decisions made in private (Part II)	Quarterly		▲	3.6%	1.0%	
Services we are proud of	Business as Usual	FPP-KPI-024	Amend the Investment and Borrowing Strategy to consider social, ethical and environmental impacts	Annual		▲	Delayed (R)	Complete (G)	
Services we are proud of	Business as Usual	SIG-KPI-001	No. of people subscribed to WBC e-newsletters	Quarterly		▲	66,719	76,000	
Services we are proud of	Business as Usual	SIG-KPI-006	Produce and adopt a Council Strategy Delivery Plan to be reviewed annually by end of September	Quarterly		▲	Delayed (R)	Complete (G)	
Services we are proud of	Business as Usual	FPP-KPI-022	Total revenue spend variation compared to net budget set	Annual		▲	£3,500,000	£1,000,000	

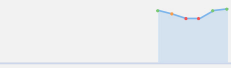


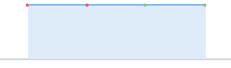
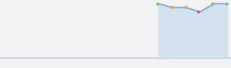

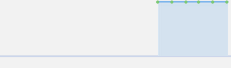

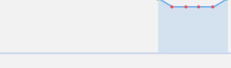

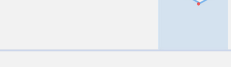
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-039	% achieving the national standard for reading, writing and maths combined (KS2)	Academic Year		▲	54.5%	60.0%
A fairer West Berkshire with opportunities for all	Business as Usual	CSC-KPI-014	% of Children in Care who've had 3 or more placements during the past year	Quarterly		▲	16.1%	12.0%
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-041	% of disadvantaged pupils achieving national standard for reading, writing and maths combined (KS2)	Academic Year		▲	25.3%	44.0%
A fairer West Berkshire with opportunities for all	Business as Usual	DR-KPI-053	% of households where relief duty ended with secure accommodation for at least 6 months	Quarterly		▲	50.2%	55.0%
A fairer West Berkshire with opportunities for all	Business as Usual	CSC-KPI-011	% of repeat plans for children subject to a CP Plan for a second subsequent time (within 2 years)	Quarterly		▲	20.6%	15.0%
A fairer West Berkshire with opportunities for all	Business as Usual	ASC-KPI-002	% of WBC provider services inspected by Care Quality Commission (CQC) and rated as good or better	Quarterly		▲	80.0%	100.0%
A fairer West Berkshire with opportunities for all	Business as Usual	ASC-KPI-020	Increase in the number of shared lives carers (households) compared to Mar 2023	Quarterly		▲	36	38
A fairer West Berkshire with opportunities for all	Business as Usual	DR-KPI-051	No. of rough sleepers at the end of each quarter (maximum)	Quarterly		▲	21	6
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-055	No. of weeks taken to be assessed by the Emotional Health Academy (Average)	Quarterly		▲	7	6
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-035	% of Car Club vehicles that are electric	Quarterly		▲	14.3%	16.7%
Tackling the climate and ecological emergency	Business as Usual	FPP-KPI-009	% of Contract Award reports, for contracts worth £100k+, that included a Carbon Impact Assessment	Quarterly		▲	0.0%	100.0%


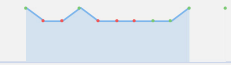

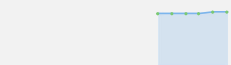

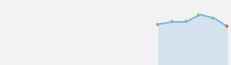



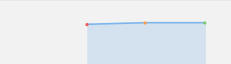

Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-002	% of council light vehicle fleet that are ultra-low emission	Quarterly		▲	57.1%	68.0%	
Tackling the climate and ecological emergency	Business as Usual	FPP-KPI-031	Agree a minimum EPC assessment rating for all WBC owned properties (31/12/24)	Quarterly		▲	Ceased (R)	On schedule (G)	
A prosperous and resilient West Berkshire	Business as Usual	DR-KPI-042	Launch a mentoring programme for children with local businesses (31/03/24)	Quarterly		▲	Ceased (R)	Ceased (R)	
A prosperous and resilient West Berkshire	Business as Usual	DR-KPI-036	No. of meetings with our rural cluster businesses to understand key needs and actions	Annual		▲	0	1	
A prosperous and resilient West Berkshire	Business as Usual	DR-KPI-088	Review Adverse Weather plan to ensure the Drought Framework is up to date (31/10/24)	Quarterly		▲	Delayed (R)	On schedule (G)	
Thriving communities with a strong local voice	Business as Usual	PH-KPI-019	% of weekly Activity for Health Programme class capacity being met (quarterly average)	Quarterly		▲	61.3%	65.0%	
Thriving communities with a strong local voice	Business as Usual	ENV-KPI-075	Adopt the Rights of Way Improvement Plan (30/06/24)	Quarterly		▲	Delayed (R)		
Thriving communities with a strong local voice	Business as Usual	DR-KPI-043	Investigate discounted travel through ticketing for activities in town centres (31/12/24)	Quarterly		▲	Ceased (R)	Ceased (R)	
Thriving communities with a strong local voice	Business as Usual	CW-KPI-005	No. of people attending physical events and activities across Culture and Library Services	Quarterly		▲	14,563	26,000	
Near Target									
Sub Measure Category	Reporting Type ↑	Measure Reference	Measure Name	Reporting Freq.	Period Actual Sparkline	YTD RAG	YTD Actual	YTD Target	
Services we are proud of	Business as Usual	FPP-KPI-035	Council Tax collected as a % of Council Tax due	Quarterly		●	55.4%	56.1%	

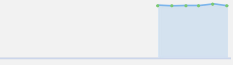
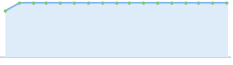
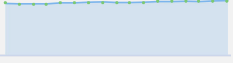

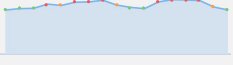

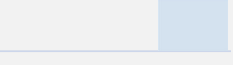
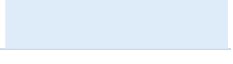
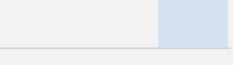

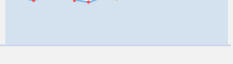
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-032	% of all schools (inc. Academies and iCollege) judged good or better by Ofsted	Quarterly		●	93.8%	96.3%
A prosperous and resilient West Berkshire	Business as Usual	DR-KPI-039	Hold a Local Business Conference to promote the district and create more jobs (31/12/24)	Quarterly		●	Behind schedule (A)	On schedule (G)
Achieved								
Sub Measure Category	Reporting Type ↑	Measure Reference	Measure Name	Reporting Freq.	Period Actual Sparkline	YTD RAG	YTD Actual	YTD Target
Services we are proud of	Business as Usual	SIG-KPI-055	Hold Advisory Group Open Forums	Quarterly		★	3	2
Services we are proud of	Business as Usual	SIG-KPI-030(i)	No. of corporate and school staff enrolled onto training funded through the apprenticeship levy	Quarterly		★	90	28
Services we are proud of	Business as Usual	SIG-KPI-030(ii)	No. of young people attending/involved in work experience and project work opportunities	Quarterly		★	29	10
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-044	No. of school holiday sessions (including lunch) delivered	Termly		★	23	22
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-071	No. of activities delivered to increase education about recycling	Quarterly		★	14	12
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-027	No. of meetings held with Thames Water and Environment Agency to report on activity and investment	Annual		★	1	1
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-057	No. of new EV charging points installed on streets without off-street parking	Quarterly		★	12	10
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-034	No. of schemes delivered for residents to install solar panels and other clean energy systems	Annual		★	1	1


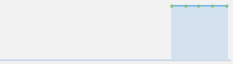

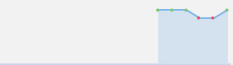





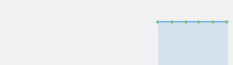

Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-033	No. of schemes delivered for residents to switch to greener energy providers at lower cost	Annual		★	1	1
Thriving communities with a strong local voice	Business as Usual	CW-KPI-010	No. of arts-based events provided in community libraries by arts providers	Quarterly		★	51	10
Thriving communities with a strong local voice	Business as Usual	CW-KPI-105	No. of Community forums held	Quarterly		★	1	1
Thriving communities with a strong local voice	Business as Usual	CW-KPI-102	No. of initiatives implemented with partners to reduce and prevent crime in West Berkshire	Quarterly		★	11	2
Thriving communities with a strong local voice	Business as Usual	CW-KPI-087	No. of visits to West Berkshire sports and leisure centres	Quarterly		★	506,903	500,000

Services we are proud of	High Priority	FPP-KPI-023	Maintain the general fund at the Section 151 minimum (as per budget setting papers)	Annual		★	7,000,000.0	7,000,000.0
Services we are proud of	High Priority	SIG-KPI-093	No. of posts filled by agency staff at West Berkshire Council	Quarterly		★	153	160
A fairer West Berkshire with opportunities for all	High Priority	ASC-KPI-024	CQC rating of at least "Good" for our Adult Social Care Service	Quarterly		★	Good	Good
A fairer West Berkshire with opportunities for all	High Priority	FPP-KPI-030	Deliver 5 housing units for displaced persons at West Point (31/08/24)	Quarterly		★	Complete (G)	Complete (G)
A fairer West Berkshire with opportunities for all	High Priority	DR-KPI-063	Develop a strategy to bring back empty home into use (31/03/25)	Quarterly		★	On schedule (G)	On schedule (G)

A fairer West Berkshire with opportunities for all	High Priority	ES-KPI-061	Refresh and adopt the Special Educational Needs and Disabilities (SEND) Strategy (30/09/24)	Quarterly		★	Complete (G)	Complete (G)
Tackling the climate and ecological emergency	High Priority	ENV-KPI-074	Adopt a Local Transport Plan (31/03/25)	Quarterly		★	On schedule (G)	On schedule (G)
A prosperous and resilient West Berkshire	High Priority	ENV-KPI-050	% of non-principal road network (B and C roads) in need of repair	Annual		★	3.0%	3.0%
A prosperous and resilient West Berkshire	High Priority	ENV-KPI-049	% of the principal road network (A roads) in need of repair	Annual		★	3.0%	3.0%
Thriving communities with a strong local voice	High Priority	CW-KPI-098	Refresh the Playing Pitch Strategy (30/06/25)	Quarterly		★	On schedule (G)	On schedule (G)
Thriving communities with a strong local voice	High Priority	CW-KPI-095	Refurbish Hungerford Leisure Centre (30/12/24)	Quarterly		★	On schedule (G)	On schedule (G)
Thriving communities with a strong local voice	High Priority	CW-KPI-093	Refurbish Kennet Leisure Centre, Thatcham (31/03/25)	Quarterly		★	On schedule (G)	On schedule (G)
Thriving communities with a strong local voice	High Priority	CW-KPI-094	Refurbish Northcroft Leisure Centre (30/06/25)	Quarterly		★	On schedule (G)	On schedule (G)
Thriving communities with a strong local voice	High Priority	PH-KPI-042	Set up a new fund with Greenham Common Trust for mental health support initiatives (31/10/24)	Quarterly		★	On schedule (G)	On schedule (G)
Services we are proud of	Business as Usual	SIG-KPI-054	% of petitions responded to within a maximum of 4 months	Quarterly		★	100.0%	80.0%
Services we are proud of	Business as Usual	SIG-KPI-053	% of public questions at formal meetings responded to in writing within 5 w/days of the meeting	Quarterly		★	100.0%	100.0%

Services we are proud of	Business as Usual	SIG-KPI-038	Develop and introduce WBCs Employee Value Proposition (31/12/24)	Quarterly		★	Complete (G)	On schedule (G)
Services we are proud of	Business as Usual	ENV-KPI-068	Maintain at least a satisfactory level of litter, detritus and graffiti (YTD)	Q2, Q3 & Q4		★	Good	Satisfactory
Services we are proud of	Business as Usual	FPP-KPI-040	Non domestic rates collected as a % of non domestic rates due	Quarterly		★	60.7%	60.7%
Services we are proud of	Business as Usual	DR-KPI-006	Review the Community Infrastructure Levy customer journey (31/12/24)	Quarterly		★	Complete (G)	On schedule (G)
A fairer West Berkshire with opportunities for all	Business as Usual	DR-KPI-020	% of 'Major' planning applications determined within time	Quarterly		★	92.3%	66.0%
A fairer West Berkshire with opportunities for all	Business as Usual	DR-KPI-021	% of 'Non-Major' planning applications determined within time	Quarterly		★	79.0%	77.0%
A fairer West Berkshire with opportunities for all	Business as Usual	ASC-KPI-003	% of desired outcomes of a S42 safeguarding enquiry, expressed by the subject, 'fully' achieved	Quarterly		★	69.9%	68.0%
A fairer West Berkshire with opportunities for all	Business as Usual	CSC-KPI-015	% of our Care Leavers (aged 19-21) in employment, education or training	Quarterly		★	68.7%	60.0%
A fairer West Berkshire with opportunities for all	Business as Usual	CSC-KPI-001	% of parents receiving support from the Early Response Hub reporting that their concerns had reduced	Quarterly		★	64.8%	65.0%
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-015	% of pupils achieving a Good Level of Development (GLD) at Foundation Stage (EYFS)	Academic Year		★	66.8%	67.0%
A fairer West Berkshire with opportunities for all	Business as Usual	CSC-KPI-003	% of repeat referrals to Children's Services within 12 months of a previous referral	Quarterly		★	21.5%	22.0%





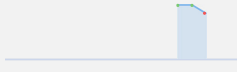

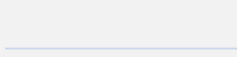

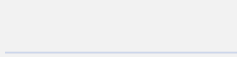

A fairer West Berkshire with opportunities for all	Business as Usual	ASC-KPI-005	% of S42 safeguarding enquiries where a risk was identified and that risk was reduced/removed	Quarterly		★	97.2%	90.0%
A fairer West Berkshire with opportunities for all	Business as Usual	DR-KPI-050	% of verified rough sleepers in West Berkshire offered accommodation when first identified	Quarterly		★	100.0%	100.0%
A fairer West Berkshire with opportunities for all	Business as Usual	ASC-KPI-018	% of vulnerable adults supported through the Three Conversations Model - preventative level (Tier 1)	Quarterly		★	92	87
A fairer West Berkshire with opportunities for all	Business as Usual	ASC-KPI-022	Adopt the Adult Social Care Home Provision Strategy (31/05/25)	Quarterly		★	On schedule (G)	On schedule (G)
A fairer West Berkshire with opportunities for all	Business as Usual	FPP-KPI-033	Av. No. of days taken to make a full decision on new Housing Benefit claims	Quarterly		★	18.3	18.5
A fairer West Berkshire with opportunities for all	Business as Usual	DR-KPI-004	No. of affordable homes completed	Annual		★	238	125
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-048	No. of local authority maintained schools	Quarterly		★	64	64
A fairer West Berkshire with opportunities for all	Business as Usual	CSC-KPI-020	Ofsted rating of at least "Good" for our Children and Family Service	Quarterly		★	Good	Good
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-056	Produce a plan to support school staff and governors for Ofsted inspections (31/12/24)	Quarterly		★	Complete (G)	Complete (G)
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-003	% of all suitable WBC public car parks with 20 or more spaces to have EV charging available	Quarterly		★	40.9%	36.0%
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-066	% of household waste recycled, composted and reused	Quarterly		★	55.2%	53.0%

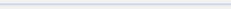

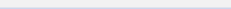

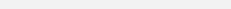





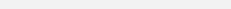
Tackling the climate and ecological emergency	Business as Usual	FPP-KPI-013	Approve an approach to ensure new contracts over £100k include carbon neutrality plans (30/12/24)	Quarterly		★	Complete (G)	Complete (G)
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-069	Complete a full review of kerbside recycling (31/12/24)	Quarterly		★	On schedule (G)	On schedule (G)
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-058	Complete the A4 Crown Mead, Thatcham cycle route improvements (31/03/25)	Quarterly		★	On schedule (G)	On schedule (G)
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-070	Confirm plan to phase out the charge on garden waste collection (31/12/24)	Quarterly		★	On schedule (G)	On schedule (G)
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-029	Update the Environment Strategy and Delivery Plan (31/12/24)	Quarterly		★	On schedule (G)	On schedule (G)
A prosperous and resilient West Berkshire	Business as Usual	DR-KPI-027	% of businesses interested in investing in WB provided with guidance, support and signposting	Quarterly		★	100.0%	100.0%
A prosperous and resilient West Berkshire	Business as Usual	ENV-KPI-048	% of flood prevention and drainage improvement schemes, listed in the capital programme, completed	Quarterly		★	60.0%	50.0%
A prosperous and resilient West Berkshire	Business as Usual	ENV-KPI-051	% of the unclassified road network in need of repair	Annual		★	5.0%	5.0%
A prosperous and resilient West Berkshire	Business as Usual	ENV-KPI-054	Adopt the Highway Asset Management Plan (31/12/25)	Quarterly		★	On schedule (G)	On schedule (G)
A prosperous and resilient West Berkshire	Business as Usual	ENV-KPI-055	Adopt the Potholes Strategy and Plan (31/12/24)	Quarterly		★	On schedule (G)	On schedule (G)
A prosperous and resilient West Berkshire	Business as Usual	ENV-KPI-009	Adopt the Public Transport Plan (31/12/24)	Quarterly		★	Complete (G)	On schedule (G)




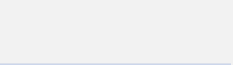

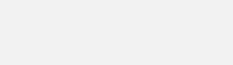

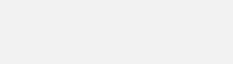

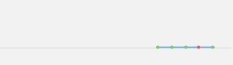

A prosperous and resilient West Berkshire	Business as Usual	CW-KPI-090	Agree plans for sports at Faraday Road through working with the local sporting community (31/12/24)	Quarterly		★	Complete (G)	On schedule (G)
A prosperous and resilient West Berkshire	Business as Usual	DR-KPI-031	Complete the first phase of works on Newbury Wharf (31/12/24)	Quarterly		★	On schedule (G)	On schedule (G)
A prosperous and resilient West Berkshire	Business as Usual	DR-KPI-037	Pilot first Estate Plan (31/12/25)	Quarterly		★	On schedule (G)	On schedule (G)
A prosperous and resilient West Berkshire	Business as Usual	DR-KPI-033	Review & update the Bond Riverside regeneration programme, incl. a Place-Making Strategy (31/12/24)	Quarterly		★	On schedule (G)	On schedule (G)

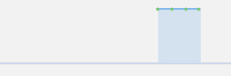

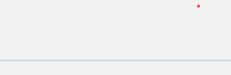

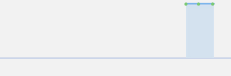

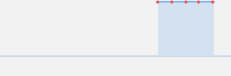



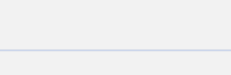
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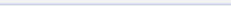
Sub Measure Category	Reporting Type ↑	Measure Reference	Measure Name	Reporting Freq.	Period Actual Sparkline	YTD RAG	YTD Actual	YTD Target
Thriving communities with a strong local voice	Business as Usual	CW-KPI-099	% of physically inactive adults (16+ years old) (as per the Active Lives Survey)	Annual		★	22.7%	21.0%
Thriving communities with a strong local voice	Business as Usual	CW-KPI-101	Deliver the annual Members Bids funding programme (Annually in November)	Ann - Q3		★	Complete (G)	Complete (G)
Thriving communities with a strong local voice	Business as Usual	PH-KPI-041	Implement a "Health in All Policies" approach at West Berkshire Council (31/03/25)	Quarterly		★	On schedule (G)	On schedule (G)
Thriving communities with a strong local voice	Business as Usual	ENV-KPI-063	Implement a pilot 20mph limit zone with a view to District wide roll-out (31/03/25)	Quarterly		★	On schedule (G)	On schedule (G)
Thriving communities with a strong local voice	Business as Usual	CW-KPI-096	Increase accessibility accreditation levels for our sports and leisure facilities (30/06/25)	Quarterly		★	On schedule (G)	On schedule (G)
Thriving communities with a strong local voice	Business as Usual	ES-KPI-059	Plan a refreshed offer for Home to School Transport (31/12/24)	Quarterly		★	Complete (G)	On schedule (G)

Thriving communities with a strong local voice	Business as Usual	DR-KPI-046	Resurrect the Kennet and Avon Canal Partnership (31/12/24)	Quarterly		★	On schedule (G)	On schedule (G)
Sub Measure Category	Reporting Type ↑	Measure Reference	Measure Name	Reporting Freq.	Period Actual Sparkline	YTD RAG	YTD Actual	YTD Target
A fairer West Berkshire with opportunities for all	High Priority	ES-KPI-058	Adopt a plan to close the attainment gap focussing on early years and deprivation (31/03/25)	Quarterly		?		On schedule (G)
A fairer West Berkshire with opportunities for all	High Priority	DR-KPI-003	No. of affordable homes granted planning permissions	Annual		?		125
A fairer West Berkshire with opportunities for all	High Priority	CSC-KPI-027	No. of Children in Care aged under 16 placed in unregistered provision	Quarterly		?		0
Tackling the climate and ecological emergency	High Priority	DR-KPI-089	Commence trial of extended pedestrianisation hours Newbury Town Centre (31/03/24)	Quarterly		?		
A prosperous and resilient West Berkshire	High Priority	DR-KPI-090	Adopt the West Berkshire Local Plan (30/06/25)	Quarterly		?		On schedule (G)
Services we are proud of	Business as Usual	SIG-KPI-034	% of employees who would recommend West Berkshire Council as a great place to work (EES)	Biennial		>>		
Services we are proud of	Business as Usual	SIG-KPI-014	% of residents reporting they feel they can influence decision making (31/03/2025)	Biennial		>>		
Services we are proud of	Business as Usual	SIG-KPI-017	% of residents satisfied with the way WBC runs things (31/03/25)	Biennial		>>		
Services we are proud of	Business as Usual	SIG-KPI-061	% of total turnover in West Berkshire Council	Quarterly		?		13.8%

Services we are proud of	Business as Usual	SIG-KPI-033	Employee engagement score recorded in the Employee Experience Survey (EES)	Biennial		>>	
Services we are proud of	Business as Usual	SIG-KPI-010	Refresh and approve the West Berkshire Vision (31/12/25)	Quarterly		?	On schedule (G)
Services we are proud of	Business as Usual	SIG-KPI-039	Review how we recognise staff performance and make changes accordingly (31/12/24)	Quarterly		?	On schedule (G)
A fairer West Berkshire with opportunities for all	Business as Usual	ASC-KPI-014	% of adults with a learning disability who live in their own home or with their family	Quarterly		?	78.0%
A fairer West Berkshire with opportunities for all	Business as Usual	DR-KPI-011	% of affordable dwellings (social rent and shared ownership) that are social rent	Ann - Q3		>>	
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-032	% of all schools judged good or better by Ofsted in Leadership & Management and Quality of Education	Quarterly		>>	
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-036	Average attainment 8 score (KS4)	Academic Year		?	54
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-043	Average attainment 8 scores for disadvantaged pupils (KS4)	Academic Year		?	35
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-037	Average Progress 8 score per pupil (KS4)	Academic Year		?	0.0
A fairer West Berkshire with opportunities for all	Business as Usual	CSC-KPI-021	No. of active fostering households (including family and friends)	Quarterly		?	93
A fairer West Berkshire with opportunities for all	Business as Usual	DR-KPI-005	No. of affordable housing units delivered through partnership working	Ann - Q3		>>	

A fairer West Berkshire with opportunities for all	Business as Usual	DR-KPI-001	No. of residential completions	Annual		?	513
A fairer West Berkshire with opportunities for all	Business as Usual	DR-KPI-002	No. of residential units granted planning permission	Annual		?	538
A fairer West Berkshire with opportunities for all	Business as Usual	ES-KPI-057	Review the structure of WBC education provision to maintained schools (31/03/25)	Quarterly		?	On schedule (G)
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-030	% of total zero carbon tariff electricity used	Annual		?	100.0%
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-062	Adopt the Active Travel Plan (31/12/24)	Quarterly		?	On schedule (G)
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-060	Complete a cycle storage audit of the District (31/03/25)	Quarterly		?	On schedule (G)
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-061	Create a plan to provide new / additional secure bike storage at key locations (31/03/25)	Quarterly		?	On schedule (G)
Tackling the climate and ecological emergency	Business as Usual	FPP-KPI-032	Develop a plan to ensure all WBC owned properties meet the minimum EPC rating (30/04/26)	Quarterly		>>	
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-028	Go live with Grazeley solar farm (31/05/25)	Quarterly		?	On schedule (G)
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-037	No. of additional kWp installed for generating renewable energy	Quarterly		?	100
Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-020	No. of District-wide initiatives to enable local action on carbon reduction	Quarterly		?	2

Tackling the climate and ecological emergency	Business as Usual	ENV-KPI-016	Work with partners to review the AONB strategy for our area (31/03/25)	Quarterly		?	On schedule (G)
A prosperous and resilient West Berkshire	Business as Usual	ES-KPI-046	No. of residents engaged in WBC funded life-long learning	Academic Year		?	800
A prosperous and resilient West Berkshire	Business as Usual	ES-KPI-060	No. of supported internships for young people with EHCP (Education, Health and Care Plans)	Quarterly		?	4
Thriving communities with a strong local voice	Business as Usual	ENV-KPI-013	% of newly built playgrounds that have disabled access equipment installed	Quarterly		?	100.0%
Thriving communities with a strong local voice	Business as Usual	DR-KPI-010	% of parish/town councils requesting support to develop Neighbourhood Development Plans assisted	Quarterly		?	100.0%
Thriving communities with a strong local voice	Business as Usual	SIG-KPI-015	% of residents 16-24 reporting they feel engaged in decision making (Biennial Residents' Survey)	Biennial		>>	19.7%
Thriving communities with a strong local voice	Business as Usual	PH-KPI-043	Adopt a plan to tackle social isolation, especially in rural areas and for young people (31/12/23)	Quarterly		?	
Thriving communities with a strong local voice	Business as Usual	CW-KPI-092	Adopt a renewal and re-provision programme for our council-owned leisure facilities (31/12/24)	Quarterly		?	On schedule (G)
Thriving communities with a strong local voice	Business as Usual	CW-KPI-100	Co-produce a framework for C&YP accessing work experience with local companies (01/06/24)	Quarterly		?	
Thriving communities with a strong local voice	Business as Usual	DR-KPI-041	Funding available as grants for village halls through Rural England Prosperity Fund	Annual		>>	
Thriving communities with a strong local voice	Business as Usual	ENV-KPI-064	No. of Electric Vehicle charging points in our villages	Quarterly		?	

Thriving communities with a strong local voice	Business as Usual	CW-KPI-097	Refresh the Playing Pitch Strategy Action Plan (31/03/24)	Quarterly		?	
Thriving communities with a strong local voice	Business as Usual	FPP-KPI-014	Retender the outcomes based Voluntary Sector Prospectus (31/03/25)	Quarterly		?	On schedule (G)

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